3S SAFE STORAGE SOLUTIONS

The ROI of Package Lockers

A simple way to estimate the return on a locker system by looking at staff time, lost items and space, using your own figures.

1. Where the savings come from

Lockers move routine hand-offs from people to software. The savings show up in staff hours, fewer lost or disputed items and better use of floor space.

- Less time handing items over at a desk
- Fewer lost, misplaced or disputed parcels
- Smaller storage rooms and reception areas
- Lower cost per transaction at high volume

2. Calculate staff time

Estimate how many minutes a person spends on each hand-off, multiply by the number of hand-offs per day and by the hourly cost of that role. That is the daily cost lockers can reduce.

3. Count what goes missing

Add up the cost of items that are lost, damaged or claimed in error, plus the time spent investigating them. A locker log removes most of these disputes.

4. Value the space

A mailroom or storage counter takes room that could serve another purpose. Compare the area a locker bank needs with the area it replaces.

5. Include running costs

Count the cost of the locker system, software subscription, maintenance and power. Compare the annual total with the savings above to find your payback period.

6. Review after launch

Track pickups, uncollected items and fault calls for the first three months. Use the dashboard reports to adjust compartment mix and notification timing.

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