3S SAFE STORAGE SOLUTIONS

Smart Locker Buyer’s Guide

A practical checklist for comparing smart locker systems before you commit, written for facility managers, property teams and operations heads.

1. Start with the job to be done

Decide what the lockers must do: receive parcels, store belongings for a day, lend equipment or all three. The use case drives compartment sizes, access method and software features.

- Parcel and delivery pickup
- Day-use personal storage
- Asset and equipment check-out
- Mixed use across one site

2. Check the hardware

Lockers live in busy spaces, so build quality matters more than the brochure. Ask what the body is made of, how doors and locks are protected and what warranty applies.

- Powder-coated steel construction
- Tamper-resistant electronic locks
- Indoor or weather-resistant outdoor rating
- Accessible reach heights and controls

3. Look closely at access methods

The easiest systems let people use something they already have. Ask whether users can open lockers with an ID card, PIN, QR code or a phone app, and whether guests can be supported without registration.

4. Ask about the software

The software decides how much staff time you save. Look for a live dashboard, automatic notifications, audit logs, role-based permissions and exportable reports.

- Live compartment status
- Automatic alerts to users and staff
- Audit trail for every open and close
- Reports and exports

5. Confirm integrations and security

Check that the system connects to your existing ID cards, user directories and payment options, and ask which security certifications and accessibility standards the vendor holds.

6. Plan installation and support

A locker is only as good as its servicing. Ask who installs it, how quickly faults are fixed and whether spares and technicians are local.

- On-site installation and training
- Maintenance contract options
- Response time for faults
- Local spares and technicians

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